



2-SPIRITED PEOPLE OF THE 1st NATIONS

FULL TIME 6 MONTH PARENTAL LEAVE CONTRACT EMPLOYMENT OPPORTUNITY

2-Spirited People of the 1st Nations provides prevention, education and support for Two-spirit, including First Nations, Métis and Inuit living with or at risk for HIV and related co-infections in the Greater Toronto Area. We base our work on Indigenous philosophies of wholistic health and wellness. Our future shows a strong, healthy and independent Two-spirit community in Toronto where HIV infections are rare and Two-spirit people live with pride in their Indigenous heritage.

Access Facilitator Indigenous Crisis Response Team

Position: Access Facilitator

Status: Full-time, 6 Month Parental Leave Contract – with possibility of extension

Hours: 35 hours/week

Salary: \$55,000 annually plus benefits

Closing Date: January 5, 2026

Positions Available: 1

Position Description:

The Indigenous crisis response team aims to reduce harms associated with crisis response. Our team offers a safe, trauma-informed, culturally grounded response to our community members in crisis. Reporting to the Site Supervisors, The Access Facilitator receives requests for the Toronto Community Crisis Service Mobile Team from multiple access points including 211 and 911 and our Indigenous crisis line; provides immediate telephone intervention and facilitates access to a mobile team visit in the community, leveraging all crisis services to provide a timely response. The Access Facilitator assists in coordination of determining which of our teams responds to each mobile team visit.

Essential Duties and Responsibilities:

- *Embody anti-racist, anti-oppressive, equity-seeking practice in all aspects of work, including with participants, community members, committee members, 2-Spirits staff, stakeholders, networks, and others.*

- Receives and coordinates requests for TCCS mobile team from multiple access points including 211 and 911 and other dedicated referral partners.
- Provides timely assessment to determine appropriate course of action, including brief telephone crisis support when required.
- Actively participates in collection of data regarding client demographics and referral pathways, as per 2-Spirits established policy and protocols.
- Works collaboratively with 911 operators and dedicated referral partner to provide community with lowest-barrier access to mobile crisis intervention.
- Work as part of a team by attending the team meetings, trainings, and regular supervision meetings.
- Please note: 2-Spirits Indigenous crisis response pilot is a 24/7 program and scheduled shifts may include weekdays, evenings, and nights as well as weekend shifts. Although consistent shifts will be scheduled in advance, with sufficient notice, all Crisis Intervention Workers should be prepared for a schedule change.
- Other duties as required.

Qualifications:

- Must have extensive experience working with Indigenous populations and a broad familiarity with Indigenous cultural and community perspectives across Ontario.
- Must have proven demonstration of understanding the range of issues facing Indigenous people in Ontario.
- The position requires respect for, and expertise working with people who face barriers to housing, and/or who experience one or many of the following: mental and physical health challenges, substance use, trauma, social isolation, immigration, unemployment /underemployment and history with the criminal justice system.
- A demonstrated ability to provide suicide risk assessment and interventions using the ASIST model.
- Demonstrated understanding of issues related to involvement in the Mental Health and Justice System.
- A demonstrated capability for leadership within a respectful and supportive team environment.
- Ability to work long shifts weekly including evenings and weekends.
- Current and working knowledge of relevant legislation, including the Mental Health Act and P.H.I.P.A.
- Good communication skills and strong organizational skills.
- Ability to work independently, as well as in a team.

► Proficient with Microsoft Office and Zoom.

- Must be fluent in English: fluency in an Indigenous language and/or French language is an asset.

To be considered for this position, you must be passionate about the work we do, and share our organizational values. Please submit your resume and cover letter saved in the following format: **firstname.lastname (ie. John.Smith)** to Human Resources, **hr@2spirits.org** with **ATTN: AccessFacilitator** in the subject line of your email by the closing date.

2-Spirited People of the 1st Nations is an equal opportunity employer, Indigenous people including Metis and Inuit, Two-Spirit people, Trans Folks and/or a person living with HIV or AIDS are encouraged to apply. If you are contacted for an interview and require accommodation appropriate arrangements will be made to assist you through this process. We thank all applicants in advance for their interest; however only those selected for an interview will be contacted.

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Request for accommodations will be supported throughout the recruitment process. No telephone inquiries, only candidates chosen for an interview will be contacted.